

Nepal Rastra Bank
Assets and Service Management Department
Clarification Notice on Prebid Queries

Project Name: The Supply, Delivery and Installation of Layer 3 Manageable Switch

Invitation for Bids No.: NRB/ASMD/IT/GOODS/NCB/04/2082/83

Date: 2082/11/05

SN	Item	Bank's requirement	Amendment/Clarification Request	Justification for Clarification Request	Clarification
1	Performance	Shall support 228Gbps or higher packet switching capabilities.	As per our calculation based on the required ports, the switching capacity is maximum 128 Gbps (Full duplex) and the forwarding rate is maximum 96 Mpps (one direction).Kindly confirm whether the stated values are mandatory minimum requirements.	-	The stated values are mandatory minimum requirements. Refer to PART 2 – Supply Requirements Section V. Schedule of Requirements, Purchaser Requirement -Detailed Technical Specifications and Standards
2		Shall support 170Mpps or higher forwarding rate.			The stated values are mandatory minimum requirements. Refer to PART 2 – Supply Requirements Section V. Schedule of Requirements, Purchaser Requirement -Detailed Technical Specifications and Standards
3	Memory	-	The proposed Switch should have at least 4 GB or higher memory for better performance and switching capacity.	Higher memory ensures stable operation under heavy load, supports complex enterprise features without degradation, improves overall switching throughput/latency, and provides headroom for firmware updates and growing traffic demands	Refer to PART 2 – Supply Requirements Section V. Schedule of Requirements, Purchaser Requirement -Detailed Technical Specifications and Standards
4	Regarding MAF	In the MAF format, it is written: “WHEREAS [insert complete name of Manufacturer or Manufacturer's authorized agent] ...” Please confirm whether a MAF issued by the Manufacturer's Authorized Agent is acceptable.			A MAF issued by the Manufacturer's Authorized Agent is acceptable only if the manufacturer formally permits such Authorized Agents to issue MAFs to bidders; In this case the permission/ authorization letter/ similar certification from manufacturer to Authorized Agent must be submitted by the bidder.
5		Kindly clarify whether an OEM can give MAF to single bidder only or to more bidders	As per PPMO guidelines, an OEM can give MAF to only one bidder but this is subjective as per organization's need		An OEM can give MAF to any number of bidders.

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6	Deployment Experience	The proposed Layer 3 Manageable Switch solution must have been deployed in at least three (3) or more enterprise institutions/organizations within Nepal Proof of deployment (e.g., purchase orders, completion certificates, or client confirmation) shall be submitted.		Ensures the proposed OEM and solution have proven reliability, compatibility, and successful performance in real enterprise network environments in Nepal (or comparable contexts), reducing implementation and operational risks.	Refer to PART 1– Bidding Procedures, Section III. Evaluation and Qualification Criteria, 2. Qualification Criteria, 2.4.2 Specific Experience
7	Reference Letters from Enterprises/ end customers	The bidder must submit reference letters on the end customer's official letterhead, confirming that the proposed Layer 3 manageable switch model/series is currently in use in their enterprise network environment. References must be provided from at least three (3) different organizations. Letters should include contact details for verification.		Verifies real-world enterprise deployment and user satisfaction with the OEM/solution, ensuring it is tested and approved in similar high-stakes network settings, thereby minimizing performance or support-related risks	Refer to PART 1– Bidding Procedures, Section III. Evaluation and Qualification Criteria, 2. Qualification Criteria, 2.4.2 Specific Experience