Nepal Rastra Bank
Assets & Service Management Department
Baluwatar, Kathmandu
Subject: Bid Queries Clarification
Date: 2083/07/20

Project: The Procurement of Supply and Delivery of Laser Printer – 106 Sets (IFB No.: NRB/KHARID/GOODS/NCB/03/083/84)
and
Project: The Procurement of Supply and Delivery of 3 kVA UPS – 40 Sets (IFB No.: NRB/KHARID/GOODS/NCB/04/083/84)

SN	NRB Requirement	Query	Clarification
1		Whether a foreign-registered trading/sourcing company may bid directly, including with goods manufactured in China, and whether a Nepal-registered authorised agent or service partner is required.	Only Nepal-registered Vendor can bid by offering products manufactured in Nepal or outside Nepal.
2		Whether a publicly available technical specification, inspection copy or extract of the qualification criteria and delivery schedule can be provided free of charge for preliminary review. In particular, please confirm the printer requirements, UPS battery configuration/autonomy, warranty and local after-sales obligations.	Technical specification, inspection copy or extract of the qualification criteria and delivery schedule is availabe from the mentioned link : For Printer https://www.nrb.org.np/contents/uploads/2026/10/Printer-SBD-for-website.pdf For UPS: https://www.nrb.org.np/contents/uploads/2026/10/PDFsam_merge.pdf
3		The required similar-contract references, turnover, manufacturer authorisations and tax/registration documents, including whether a consortium or reliance on a manufacturer/partner is permitted.	(1) There is no requirement for similar contract references and turnover. (2) Manufacturer Authorisation Letter and Tax/Registration Documents are required. (3) Selected bidder will be solely responsible to supply the product.

SN	NRB Requirement	Query	Clarification
4		Whether submission is exclusively by hard copy, and the procedure for purchasing the documents remotely and arranging a compliant bid guarantee from outside Nepal.	(1) Submission is only accepted in hard copy. (2) Physical documents must be bought directly from the Nepal Rastra Bank office and are not available for remote purchase. (3) A bank guarantee from an NRB licensed Commercial Bank or Financial Institution authorized to issue Bank Guarantees under current Law is necessary.
5		The Gregorian dates and times for each deadline and pre-bid meeting, and whether remote attendance at the pre-bid meeting is possible.	<u>For Laser Printer - 106 Sets</u> Notice issued on 2083/06/16 BS (2 Oct 2026 AD) Bid Purchase Deadline 2083/08/04 BS (20 Nov 2026 AD) 12 PM Bid Submission Deadline 2083/08/04 BS (20 Nov 2026 AD) 12 PM Bid Opening 2083/08/04 BS (20 Nov 2026 AD) 1 PM <u>For 3 kVA UPS - 40 Sets</u> Notice issued on 2083/06/16 BS (2 Oct 2026 AD) Bid Purchase Deadline 2083/08/07 BS (23 Nov 2026 AD) 12 PM Bid Submission Deadline 2083/08/07 BS (23 Nov 2026 AD) 12 PM Bid Opening 2083/08/07 BS (23 Nov 2026 AD) 1 PM

SN	NRB Requirement	Query	Clarification
6	The supplier has to supply, deliver and install the UPS along with racking system and wire connected in fully finished quality up to the existing Network Switch's U-rack for smooth operation at Nepal Rastra Bank Baluwatar office premises.	Detailed Technical Specifications and Standards "clause 33" about requirement of steel wall-mount shelf or L-bracket assembly picture has been provided but details dimension is not mentioned, so can we get detail dimension of steel wall-mount shelf or L-bracket assembly. This clause also says wire connection, so what type of wire and length of wire with each system need to be provided.	As per Clause 33 Accessories (Wall-mounted shelf or L-bracket assembly is not subject to any specific prescribed dimensions however, the assembly shall be of appropriate dimensions, design, and structural strength to securely accommodate and support the complete UPS unit offered by the bidder at the designated installation height, ensuring adequate support for the full depth of the UPS.) As per Clause mentioned in brief introduction of the scope of work (It is recommended to do site visit before submitting the bid document. Also, the wire connection requirement under this clause covers the complete electrical wiring from the main power supply to the UPS and from the UPS output to the existing 9U network switch rack. Also, the type size & quality of the cables shall be appropriate to the electrical load and comply with applicable electrical safety standards and the UPS manufacturer's recommendations.)
7	Detailed Technical Specifications and Standards "clause 3" states that UPS need to have internal type battery,	But in clause it does not shows maximum back-up Time required in UPS mode or capacity of in-built battery to be provided with system.	As per Clause 3 & 20 (The battery backup time has not been specified as a fixed duration in the Detailed Technical Specifications and Standards. However, the UPS shall be supplied with an in-built battery bank having a capacity that meets or exceeds the minimum requirements specified in the battery specifications. The supplied UPS and its battery arrangement shall be adequate to provide uninterrupted power to the connected network switch during power outages or fluctuations, until the existing generator resumes power supply. The supplier shall ensure that the UPS system is appropriately sized to support the intended load and shall provide the manufacturer's battery capacity and estimated backup time at the specified load as part of the technical documentation.)

SN	NRB Requirement	Query	Clarification
8	Detailed Technical Specifications and Standards “clause 20” states that UPS need to have Provision for external battery connection,	What will be maximum Battery size range for external battery capacity?	As per Clause 20 (The clause is intended to ensure that the UPS has the provision and capability for future connection of an external battery bank to extend the backup duration, if required. The UPS shall support compatible to connect external battery banks within the required battery capacity and voltage range specified by the manufacturer, without requiring replacement of the UPS unit.)
9		IEC 62040-1, IEC 62040-2 तथा IEC 62040-3 मापदण्डहरूको अनुपालन पुष्टि गर्ने उत्पादकको घोषणा (Manufacturer's Declaration of Conformity) तथा उपलब्ध परीक्षण प्रतिवेदनहरूलाई प्राविधिक अनुपालनको प्रमाणका रूपमा स्वीकार गर्न सकिनेछ वा सकिने छैन? (Can a Manufacturer's Declaration of Conformity—attesting to compliance with IEC 62040-1, IEC 62040-2, and IEC 62040-3 standards—along with available test reports, be accepted as evidence of technical compliance, or not?)	Manufacturer's Declaration of Conformity is acceptable.
10		बोलपत्रमा उल्लेखित CE मर्किङ तथा छुट्टै EN प्रमाणपत्र अनिवार्य योग्यता सर्त हुन् वा तोकिएका प्राविधिक मापदण्डहरू पूरा भएको प्रमाणित गर्ने समकक्ष कागजातहरू स्वीकार गर्न सकिने व्यवस्था छ? (Are the CE and separate EN certificates mentioned in the tender mandatory qualification criteria? Alternatively, is there a provision to accept equivalent documents that verify compliance with the specified technical standards?)	Equivalence certificates are acceptable.

SN	NRB Requirement	Query	Clarification
11		प्रस्तावित UPS ले उल्लेखित IEC मापदण्डहरू पूरा गरेको प्रमाणित हुने पर्याप्त प्राविधिक कागजात उपलब्ध गराएमा तथा बोलपत्रमा उल्लेखित अन्य सम्पूर्ण प्राविधिक आवश्यकताहरू पूरा गरेको अवस्थामा उक्त उपकरणलाई प्राविधिक मूल्याङ्कनका लागि स्वीकार गर्न सकिनेछ वा सकिने छैन? (If sufficient technical documentation is provided—certifying that the proposed UPS meets the specified IEC standards—and all other technical requirements mentioned in the bid are fulfilled, can the equipment be accepted for technical evaluation or not?)	If all the requirement are fulfilled then technical requirement is fulfilled.